

CITY OF DUNCAN, MARLOW AND COMANCHE RESIDENTIAL TRASH INFORMATION

Waste Connections provides residential trash service for the City of Duncan, Marlow and Comanche. Each residential dwelling (single and two-family) in the city limits with city water and or sewer service will receive trash and recycling service with the fee applied to utility bills.

- 1. How often will trash be picked up?** Regular poly carts and up to 3 lawn and leaf bags for yard waste “per each PAID cart” will be picked up two times per week. Residents regularly generating more household waste than one poly cart will hold, should contact City Hall to order an additional cart; Recycle services are picked up “every other” week and bulky items will be picked up curbside one time per month on your bulky waste day.
- 2. Where are polycarts to be placed for pick up?** All trash will be picked up at curbside.
- 3. When should the polycart be placed on the curbside?** Cart must be set out curbside and removed according to times set by City ordinances. Please check with City Hall. All household trash must be contained in the carts issued by Waste Connections. Carts should not be overfilled in order for the lid to close properly. Polycarts are NOT to remain at the curb following trash pickup day.
- 4. How should the cart be placed at curbside?** The placement of the cart should be no more than 2 feet away from the curb or edge of the road with the lid opening facing the street and the handle facing the house.
- 5. I am handicapped and unable to get a polycart to the curb. What do I do?** House side pickup may be requested for those handicapped or physically unable to get the polycart to the curb. Forms for this are available at City Hall in the Customer Service Office or by Contacting Waste Connections.
- 6. Does the trash need to be in bags before it is placed in the polycart?** Bagging the trash will help keep the cart clean and sanitary and prevent trash blowing when it is dumped. “Do not bag your Recycle Waste in plastic bags”.
- 7. What types of items will be picked up on my regular trash day?** Refuse, normal, typical household waste and placed inside the poly cart which includes but not limited to any and all accumulations of waste material, garbage, trash, rubbish, paper, Food waste, discarded food containers, animal waste, leaves, grass, packing material, pasteboard, trimmings from lawn and flower gardens, brush and small tree limbs provided that carts lids can be completely closed in order to avoid spillage and problems with mechanical loading equipment.
- 8. What types of items will not be picked up on my regular day?** Bulky Waste as described in the Bulky Waste Flyer, Dangerous material such as hot ashes, radioactive materials, acids, poisons, caustics, diseased or infected materials, highly volatile materials, explosives, hazardous or infectious waste, medical waste as defined by the Oklahoma Department of Environmental Quality, commercial waste, dead animals, liquid paint, tires, automotive batteries, motor oil, gasoline, kerosene, propane tanks, railroad ties, chemicals, demolition and storm debris, construction waste, or any item posing a risk of injury to personnel or damage to the collection vehicle will not be picked up.
- 9. What happens if I have extra trash on my regular day?** If you always have extra trash, contact City Hall to order an additional polycart. The Transfer Station is open daily and also available for extra bulky waste. Residents may use up to 5 punches each month at the Transfer Station or Convenience Center at no charge. Containerized yard waste such as lawn and Leaf bags can also be placed at the curb on your Bulky Waste Day. Recycle Carts for recycling are a great way to minimize the need for additional carts and the amount of regular waste carts needed.
- 10. Are there size restrictions on what will be picked up?** Yes. On your regular trash day polycarts and the polycart when loaded can weigh no more than 200 pounds and the waste placed in the poly carts so that the lids will close. On your Bulky day, up to (4) cubic yards. Items cannot be of such size, volume or shape as to exceed what two persons can reasonably be expected to lift and empty. Boxes or cartons larger than 30 inches per side must be collapsed or otherwise reduced to easily fit in the trash vehicle, and small tree limbs under four (4) inches in diameter when cut to a length not to exceed four (4) feet and tied in bundles not to exceed 18 inches in diameter. See the Bulky waste flyer for additional guidelines on Bulky Waste.
- 11. Who is responsible for the polycart?** The carts are the property of Waste Connections and will be maintained and replaced at no cost to the resident except for damage due to negligence or abuse. Residents will be required to pay for replacement of any cart if the damage is due to their negligence or abuse.
- 12. What do I do with the polycart if I move?** The polycart stays with the house; do not take it with you when you move. Poly Carts are the property of Waste Connections.
- 13. I haul my own trash off. Will I still be required to have trash service?** Yes. Every dwelling receiving city water or sewer service will receive a polycart from Waste Connections and will be billed for the service by the City.
- 14. Who do I call if my trash is not picked up?** Waste Connections at 580-252-1422 or toll free at 877-904-0386.

CONTACT INFORMATION

Waste Connections – missed pickup or questions about service **580-252-1422 or toll free at 877-904-0986**
City Customer Service – billing questions or to order additional polycarts or containers:
Duncan **580-252-0250**, Marlow **580-658-5401**, Comanche **580-439-8832**